

Lekkerland weather protocol

Weather conditions affect the logistical process of Lekkerland as well as the quality of the products we supply. In this leaflet you can read which protocols are in use at different weather conditions and which measures should be taken.



KNMI issues weather warnings by province, based on the weather types listed below:



Wind gusts



Heavy rain



View



Snow and slipperiness



Cold



Hozen



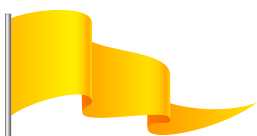
Thunderstorms



Heat

Weather Codes

The impact of hazardous weather is the starting point for KNMI warnings, and Lekkerland follows this policy. Depending on the region in which the relevant code is issued, the necessary measures will be issued per relevant warehouse.



Be alert!

There is a possible chance of dangerous weather. These are weather situations that occur frequently in the Netherlands and it is advisable to pay attention to them, especially when you are on the road. Code yellow can be issued from 48 hours before the weather phenomenon occurs. The certainty is at least 60 percent.



Be prepared!

There is a high probability of dangerous or extreme weather where the impact is great and there is a chance of damage injury or much inconvenience. This can be very locally. Code orange can be issued 24 hours in advance if the probability of extreme weather is 60 percent or more.






Take action!

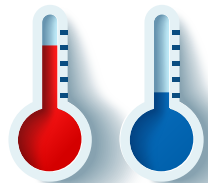
This is a weather alert where extreme weather has a major impact on society. The weather situation can cause so much damage, injury and inconvenience, that it can be socially disruptive. This can be very locally. Code red is issued at the earliest 12 hours before the weather phenomenon occurs. Code red can also be issued if there is a small chance of an extreme weather event, but the safety risks are high.

Summer Protocol

When the mercury rises above 25 degrees Celsius, we would like to ask for your help in the temperature management of our goods during transport and delivery. Fluctuations in temperature in the truck can lead to loss of quality of certain article groups which we obviously want to avoid at all times. In order to manage the temperature chain properly during very hot days, we ask you during this period to apply certain measures:



-  Store empty transport packaging, which is returning, in your cold storage or refrigerated environment.
-  If you are unable to deliver the transport packaging cooled, the driver will assess whether or not the packaging can be taken.
-  As soon as Lekkerland starts the (fresh) delivery, please ensure prompt receipt:
 - Open the doors ahead of the driver
 - Have staff ready for reception
 - Taking over goods immediately and placing them in the cold store and/or freezer compartment



Winter Protocol

When weather conditions are not optimal for roads and traffic is affected by snow or slippery conditions, we may experience delays on our routes. In case of delays, we will inform you as soon as possible by e-mail, our Digital Tracking System (DTS) and our website. So please keep a close eye on these channels during winter weather!

For the safety of both your employees on location and our drivers, we request that you clear the unloading location and route to that location of snow. Our driver is required to assess whether the safety of your employee or himself may be at risk and, based on that assessment, decide not to deliver. We would like to work with you to avoid such situations.



DTS Tool

To better understand the actual delivery time, we advise you to use our Digital Tracking System (DTS tool). This will inform you in advance of the delivery time so that you can be ready on time for receipt. Calling our customer service isn't then necessary anymore. Click [here](#) for the manual with more information on how to sign up for the DTS Tool.

Thank you in advance for your cooperation and understanding.

Team Lekkerland